# Subjective Belief, Risk Information and Earthquake Insurance Purchase

Michio Naoi (Keio U.)
Takuya Ishino (Kanazawa Seiryo U.)
Miki Seko (Musashino U.)

- Limited insurance coverage against earthquake
  - √ % HHs covered by earthquake insurance = 27% (General Insurance Association of Japan, 2012)
  - ✓ Also common in other countries:
    - □ California = 11% (2000), Turkey = 19.4% (2006)
  - ✓ Why do so many households not insure against earthquakes?

- Misperception of potential risk
  - ✓ Majority of homeowners underestimate house destruction risks due to earthquake
    - Median subjective prob. = 5%
    - □ Objective prob. = 5–25%

| Seismic<br>Scale       | Under estimation | Good estimation | Over estimation |  |
|------------------------|------------------|-----------------|-----------------|--|
| House destruction risk |                  |                 |                 |  |
| 6+                     | 0.54             | 0.22            | 0.25            |  |
| 7                      | 0.59             | 0.21            | 0.21            |  |

Source: Fujimi and Kakimoto (2012, Table 6)

- Disseminating risk information
  - ✓ Policy aiming at providing better information for consumers, and enhancing insurance coverage
  - ✓ Effectiveness of the policy depends on...
  - 1. How consumers perceive the probability/magnitude of a loss *ex-ante*
  - 2. To what extent additional risk information alters consumer's perception *ex-post*

- Purpose of the paper
  - ✓ Theory:
    - To develop a simple model of insurance purchase where consumers have imperfect knowledge about the potential risk but have an opportunity to seek for better information
  - Empirical analysis:
    - To test the theoretical predictions using observed insurance behavior
    - To examine whether providing risk information (e.g., earthquake hazard map) has any causal effect on insurance decision

- Setting (Kunreuther and Pauly, 2004)
  - ✓ Insurance decision:
    - lacktriangle Risk averse consumers, having wealth (W) and facing a risk of a loss (L), want to determine how much insurance (I) to purchase
  - ✓ Imperfect knowledge:
    - $\square$  Consumers believe that the probability has n possible values  $(p_j; j=1,\cdots,n)$  with subjective "weights"  $(w_j)$
  - ✓ Information search:
    - $\blacksquare$  Consumers can search for and obtain information about the loss probability at a fixed search cost (C)

- Insurance Decision without Search
  - ✓ Expected utility:

EU(No Search)

$$= \sum_{j=1}^{n} w_j [p_j U(W - L + (1 - r)I) + (1 - p_j)U(W - rI)]$$
  
=  $\hat{p}U(W - L + (1 - r)I) + (1 - \hat{p})U(W - rI)$ 

✓ Linear in average subjective probability:

$$\hat{p} = \sum_{j} w_{j} p_{j}$$

- Insurance Decision without Search (cont'd)
  - ✓ Optimal insurance amount:

$$\max_{I} EU(No\ Search) \text{ s.t. } 0 \leq I^* \leq L$$

✓ Insurance decision:

$$a^* = {0 \brace 1} \text{ if } \hat{p} {\leq \rbrace} \frac{rU'(W)}{(1-r)U'(W-L) + rU'(W)}$$
 (3)

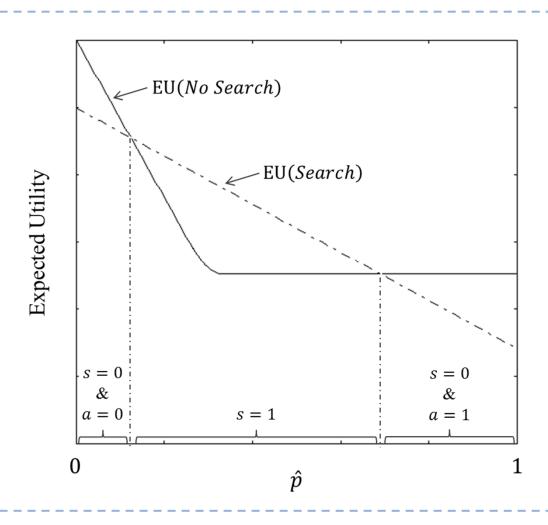
- Insurance Decision with Searching
  - ✓ Amount of insurance for each subjective probability estimate:

$$I_j^* \equiv \arg \max_{I} p_j U(W - L + (1 - r)I) + (1 - p_j)U(W - rI)$$

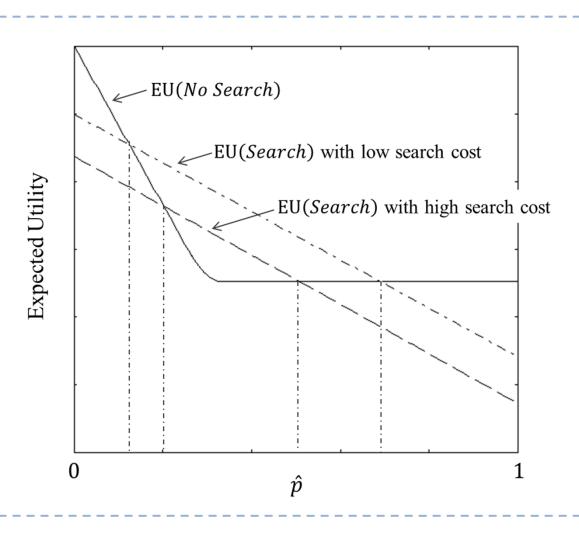
✓ Expected utility:

$$\begin{split} & & \text{EU}(Search) \\ & = \sum_{j=1}^{n} w_{j} \big[ p_{j} U \big( W - L + (1-r) I_{j}^{*} \big) + \big( 1 - p_{j} \big) U \big( W - r I_{j}^{*} \big) \big] - C \end{split}$$

- Decision to search for information:
  - ✓ The consumer will search for information on the probability of a loss only if  $EU(Search) \ge EU(No\ Search)$
- Potential trade-off:
  - $\checkmark$  Fixed search cost (C)
  - ✓ Choosing optimal insurance demand for each "scenario"  $(p_i)$



- Three possible outcomes:
  - 1. No search (s = 0) & No insurance (a = 0) if  $\hat{p}$  is relatively low
  - 2. Search (s = 1) if  $\hat{p}$  is moderate
  - 3. No search (s=0) & Buy insurance (a=1) if  $\hat{p}$  is relatively high



- Effect of additional information:
  - ✓ Additional information will alter the subjective estimate of the loss probability  $(\hat{p}')$
  - ✓ After obtaining additional information, insurance decision is made based on the updated subjective probability

$$a^* = {0 \brace 1} \text{ if } \hat{p}' {\leq \rbrace} \frac{rU'(W)}{(1-r)U'(W-L) + rU'(W)}$$
 (6)

#### KHPS & JHPS

- ✓ Household-level longitudinal data
- ✓ Started in 2004 (KHPS) and 2009 (JHPS), with approx. 4,000 initial households
- ✓ Conducted every January each year
- ✓ Household/respondent characteristics

- Post-Quake Survey of KHPS/JHPS
  - ✓ Follow-up to the regular survey of KHPS/JHPS:
    - □ 1<sup>st</sup> round: June 2011 / 2<sup>nd</sup> round: Oct. 2011
    - □ N = 4,215 & 3,591
  - ✓ Questionnaire:
    - Earthquake loss & damage
    - □ Post-disaster situations of the respondents, including employment, housing, consumption and income
    - Insurance and disaster mitigation activities

- Insurance decision
  - ✓ Question about earthquake insurance status in the PQS
    - Already covered by EQ insurance prior to the Great East
       Japan Earthquake
    - □ Not covered but plan to purchase EQ insurance in the future
    - Not covered and do not plan to purchase it in the future
  - ✓ <u>Our sample</u>: Homeowners not covered by earthquake insurance in the pre-quake period
  - ✓ Dummy var. = 1 if R plans to buy insurance

#### Risk information

- ✓ Whether or not the respondent obtained the regional hazard information such as earthquake hazard map provided by the local governments
  - external risk information for potential insurance customers which may alter their *ex-ante* subjective probability
- ✓ Dummy var. = 1 if respondents obtained hazard information and 0 otherwise

- Objective earthquake probability
  - ✓ Probabilistic Seismic Hazard Map (PSHM)
  - ✓ Probability that earthquakes with JMA seismic intensity of 6<sup>-</sup> will take place in the next 30 years
- Other geospatial data
  - ✓ Insurance premium
  - ✓ Distance from the coastline
  - ✓ Site liquefaction index

- Other control variables
  - ✓ Respondent's age, sex, marital status, household size, income, wealth, self-reported house value (KHPS/JHPS2011)
  - ✓ Self-reported score of fear/anxiety toward possible aftershocks (1st round PQS)

# **Empirical Model**

Subjective probability of a loss

$$\hat{p}(s) = f(p^o, x) + \beta s + \varepsilon \tag{8}$$

- $\checkmark \hat{p}(s)$ : (unobservable) subjective probability
- $\checkmark p^o$ : 30-year probability (PSHM)
- $\checkmark x$ : control variables
- ✓ s: dummy var. whether R obtained risk info.

# **Empirical Model**

Insurance purchase (eqns. (3) & (6))

$$a = \begin{cases} 0 \\ 1 \end{cases} \quad \text{if} \quad \hat{p}(s) \begin{cases} \leq \\ \geq \end{cases} g(r, W, L) \tag{7}$$

- $\checkmark a$ : insurance purchase
- $\checkmark r$ : insurance premium
- $\checkmark W$ : household wealth
- ✓ L: potential loss from a quake (= proxied by a self-reported house value)

# **Empirical Model**

- Causal effect of obtaining risk information:
  - $\checkmark \beta$  in equation (8)
- Probit model with endogenous variable:
  - $\checkmark$  s can be endogenous
  - ✓ IVs: variables regarding the cost of obtaining information (C)
    - Whether paper- or web-based earthquake hazard information is available in the respondent's municipality (with latter variable interacted with resp's internet access at home)

## **Empirical Results**

-----

- Standard probit model
  - ✓ Assuming exogeneity of s

| Plan to purchase insurance (yes = 1)         | Coef.    | AME     |
|--|----------|---------|
| Obtained the regional hazard info. (yes = 1) | 0.1998*  | 0.0744  |
| Wealth (in 10 mil. JPY)                      | -0.1048* | -0.0299 |
| Wealth <sup>2</sup>                          | 0.0086+  |         |
| Self-reported house value (in 10 mil. JPY)   | 0.1777+  | 0.0407  |
| Self-reported house value <sup>2</sup>       | -0.0386+ |         |
| Insurance premium (Single-family, detached)  | -0.0348  | -0.0129 |
| (condominium)                                | -0.4052* | -0.1211 |

# **Empirical Results**

Probit model with binary endog. var.

| Plan to purchase insurance (yes = 1)                 | Coef.     | AME    |
|--|-----------|--------|
| Obtained the regional hazard info. (yes = 1)         | 0.0780*   | 0.0291 |
| First-stage results                                  |           |        |
| Paper-based hazard info. available (yes = 1)         | 0.3666*   | 0.1286 |
| Web-based hazard info. × Internet access             |           |        |
| Web info. = $0 \times$ Internet access at home = $0$ | (Omitted) |        |
| Web info. = $0 \times$ Internet access at home = 1   | 0.1400    | 0.0513 |
| Web info. = $1 \times$ Internet access at home = $0$ | 0.2178    | 0.0791 |
| Web info. = $1 \times$ Internet access at home = $1$ | 0.2928+   | 0.1052 |

## Conclusion

#### Theory

✓ To present a simple model of insurance purchase where consumers have imperfect knowledge about the potential risk but have an opportunity to obtain better risk information

#### Empirical analysis

✓ obtaining the regional disaster hazard information makes the consumer's subjective probability of a loss significantly higher, thereby facilitating insurance demand